## CERTIFIED TRUE COPY

ROBERT J. DEL TUFO ATTORNEY GENERAL OF NEW JERSEY

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STATE OF NEW JERSEY
DEPARTMENT OF LAW AND PUBLIC
SAFETY
DIVISION OF CONSUMER AFFAIRS
STATE BOARD OF DENTISTRY
DOCKET NO.

IN THE MATTER OF

GEORGE W. FLUGRAD, D.M.D.)

LICENSED TO PRACTICE DENTISTRY)
IN THE STATE OF NEW JERSEY

Administrative Action
CONSENT ORDER

This matter was opened to the State Board of Dentistry upon the complaint of Carmen Soler concerning the billing for dental services Dr. George W. Flugrad rendered to her. The patient's complaint alleges that Dr. Flugrad submitted claims to an insurance company on behalf of this patient for fees for services which were not charged to the patient.

In order to resolve this matter without recourse to formal proceedings and for good cause shown;

IT IS ON THIS IT DAY OF the 1990,

HEREBY ORDERED AND AGREED THAT:

1. Dr. Flugrad shall be assessed a civil penalty in the amount of \$500.00. Payment shall be made by certified check or money order made payable to the State of New Jersey and shall be submitted to William Gutman, Executive Director of the Board, at 1100 Raymond Boulevard, Room 510, Newark, New Jersey 07102, on

the first day of the month following the entry date of this Order.

- 2. Dr. Flugrad shall reduce his fee to this patient for dental services rendered to the amount of \$300.00. Accordingly, Dr. Flugrad shall make restitution to Blue Cross/Blue Shield by submitting a certified check made payable to the insurance company in the amount of \$75.00 and a certified check made payable to the patient, Carmen Soler, in the amount of \$15.00. These checks shall be submitted to William Gutman at the aforesaid address on the first day of the month following the entry date of this Order.
- 3. Dr. Flugrad shall not knowingly and intentionally submit any insurance claim forms on behalf of patients which are deceptive or misrepresentative of services rendered or of charges made.
- 4. Dr. Flugrad is hereby reprimanded for billing an insurance carrier for fees not charged to the patient and cautioned that more serious penalties will be imposed in the event subsequent complaints of a similar nature are filed against him.

SAMUEL E. FURMAN, D.D.S. PRESIDENT

STATE BOARD OF DENTISTRY

I have read the within Order and understand its terms. I hereby consent to the form and entry of this Order.

GEORGE W. FLUGRAD, D.M.D.